

The Port Arthur Fire Department (PAFD) takes pride in serving the community of Port Arthur. We need and appreciate your feedback to accomplish the best level of service and interaction with the community. If you have received a service from the department, we ask for your feedback by completing the survey accessible through the link or QR code shown below. Both will take you to the same survey. The survey is voluntary and anonymous unless you would like to be contacted by adding your name and contact details at the end of the survey.

PAFD values the feedback of those served and will use your feedback for continual improvement in customer service. Thank you in advance for considering taking the time to provide feedback on your experiences with PAFD.

### **Port Arthur Fire Department Customer Service Access Points**

Link

<https://forms.gle/De9PokEebnHn1obdA>

QR Code

